

STUDY MANAGER

LOCATION: AMSTERDAM, THE NETHERLANDS

LIGHTHOUSE Instruments BV, located at the Amsterdam Science Park, is supplier of laboratory services to customers in Europe and supports the sales and marketing of the Lighthouse Instruments product lines. The Amsterdam team consists of 20+ people. The Measurement Service lab team is expanding to match the growing requests from customers.

POSITION PURPOSE:

The Study Manager is responsible for supporting the business in Europe through the competent management of Measurement Service projects and operations of the analytical testing and support laboratory in Amsterdam. In general, the Study Manager will be responsible for the execution of measurement service projects as part of the Measurement Service business unit. As part of these activities, the Study Manager will manage a portfolio of projects and interface with customers to design and execute sample testing projects and scientific studies. In this process, the Study Manager will provide support to the EU Sales Team by joining customer meetings, preparing study plans and providing costs overviews. Once sold, the measurement project needs to be performed at Lighthouse and the Study Manager will be responsible for completion of the study. Therefore, management of junior staff is a part of the day-to-day business.

REQUIRED QUALIFICATIONS & EXPERIENCE

- A MSc or PhD degree in Life Sciences, Chemistry or related fields
- At least 3 years of experience in the pharmaceutical industry (familiarity of GMP/GLP guidelines a plus)
- Proven 'lab based' experimental and analytical skills
- Strong self-reliance and self-organizational skills with the ability to give guidance to a small lab team
- Ability to work effectively in a small entrepreneurial team & with multicultural customers
- Ability to readily respond to changing circumstances and expectations
- Strong written and verbal English skills
- Good interpersonal communication and presentation skills
- In the possession of a valid driver's license and valid passport
- Capable of and willing to independently plan and execute flexible international travel
- Place of residence in or near Amsterdam and in the possession of a 'BSN'

PRINCIPAL RESPONSIBILITIES:

Lab work

- Management of customer Measurement Service projects (pharmaceutical sample testing, scientific studies)
- Management of laboratory and junior lab staff for the execution of project work
- Generation of measurement study protocols
- Analysis and interpretation of measurement results
- Writing and reviewing of Measurement Services reports

Customer support

- Performance of Measurement Services at customer site
- Advise customers about measurement projects

SECONDARY RESPONSIBILITIES:

Quality System

- Coordination of quality topics linked to the laboratory quality system
- Lab point-of-contact for the Quality Assurance Manager
- Responsible for the management of the Lab Technician tasked with lab equipment maintenance and lab facilities management

CAREER DEVELOPMENT OPPORTUNITY

The Measurement Service Business Unit is currently the fastest growing business unit in the company. It is anticipated that the business will continue to grow and expand. This means that the Study Manager will be involved in a wide range of activities with career development opportunities in a number of different directions: scaling up lab infrastructure, commercial Measurement Service activities, Application & Product Development, internal studies aimed at producing scientific publications, technical service support of equipment customers.

WORKING HOURS:

Full time 40 hours per week, Monday to Friday (9:00 to 17:00h).

INTERESTED?

If you have any questions and if you would like to apply, please send your motivation letter and CV to Eva Goudswaard, HR Manager: egoudswaard@lighthouseinstruments.com